



QUALITY POLICY

Modulo PQ00
Rev. 0
04-03-21

SIR designs and manufactures highly customized robotic lines and cells built in accordance with the specific needs of the customer.

Our strategy focuses on providing a multipurpose and highly customized product, in the medium-high range, with important technological content and a high level of quality.

Our approach starts from the experience gained over the years, combined with intuition and creative imagination, which represent the necessary ingredients to provide the customer with a unique and tailor-made solution. The Mission that guides our Commercial Engineering is the search for a valid and new idea.

To pursue its underlying strategies, maintain a market leadership position, respond to the requirements and obligations towards our stakeholders, SIR has decided to implement a Quality Policy which is divided into the following points:

- Establish relationships of mutual trust and collaboration with its customers in order to understand the requirements in detail and define the expected performances through shared advance-design activities;
- Dynamic response and strong flexibility to meet customer expectations and all applicable requirements, with the search for innovative solutions;
- Increase the motivation, involvement and competence of internal staff through training and continuous training to guarantee the high technological content of the SIR offer;
- Supervision of technological development to incorporate the most advanced technology available on the market into its products;
- Speed and competence in the After-Sales and Assistance service, which must live up to the image of SIR;
- Analyze the external and internal context in which the company operates to identify potential risks/opportunities and implement actions aimed at containing risks and pursuing its objectives;
- Continuously improve the performance of the quality management system

Modena, 04/03/2021

For SIR Spa

Davide Passoni

CEO

A handwritten signature in red ink, appearing to be "DP", written over the printed name and title.